

Warranty

BIG SHOT BIKES BICYCLE WARRANTY

ALL BIG SHOT BICYCLE frames and forks are warranted to be free from manufacturing defects in material and/or workmanship for one year. Warranty also includes coverage on bicycle components for sixty days from original date of purchase. This warranty applies to the original owner only and is not transferable. Proof of purchase may be required

NOTE: PLEASE TIGHTEN YOUR LOCKRINGS, CRANKS, PEDALS ETC BEFORE AND AFTER EVERY RIDE. Stripped threads, cranks, pedals etc are due to those parts not being tightened enough by the rider and are not covered by warranty

We suggest you take it to your local bike shop for final assembly & safety checks.

THIS WARRANTY DOES NOT COVER

- Any damage resulting from normal wear and tear, including the results of fatigue or loose parts. It is the owner's responsibility to inspect and maintain his or her bicycle before each and every ride.
- Any damage, failure or loss caused by abuse, neglect, improper repair, improper maintenance, alteration, modification, failure to follow instructions or warnings in the owner's manual, an accident or other abnormal excessive, or improper use, including but not limited to: stunt riding, skidding, ramp jumping acrobatics, or other similar activities, or in any other manner for which the bicycle was not designed.
- The following items are not covered in this warranty: Tires, tubes, cables, brake pads, handle grips due to related to wear.
- All warranty items must be shipped to Big Shot Bikes. The owner is responsible for all costs incurred in regards to: labor, shipping, repair, replacement of frame and or components.
- One year manufacture warranty covers first ownership only.
- Bike warranty could be void if your bike is not inspected and tuned by a professional bicycle mechanic before riding.
- Manufacture defects on faulty components will be replaced when BIG SHOT BIKES is notified of the faulty component within 15 days of product failure, and the fault is caused by the component manufacturer.
- Replacement components will be shipped to the Big Shot Bikes office in three to five business days. Big Shot Bikes requests that the defected or broken components be shipped back to us if possible and inspection is required.
- Every BIG SHOT BIKE frame and fork comes with a one-year warranty, which covers manufacture defects. This does not include abuse or normal wear and tear, Crashes, accidents, abuse or a non-maintained bike or bike components
- Damage caused by improper assembly or improper adjustment of parts or components.

RETURN POLICY

BIG SHOT BIKES offers a 3-day return policy on all our products. You may return the product as long as you have the receipt and the product is unused with all of its original packaging. The return must be initiated within 3 days of your receipt of the merchandise. If you return an order that was shipped, you will be responsible for all freight charges.

LICANCE AND REGISTRATION

It is up to you the owner to properly license and register your bike with your local city or county if required. Why register? Bike registration serves as proof of ownership and may be required by local law, it also provides a record of the serial number in case your bike is ever lost or stolen. We highly recommend you record your bikes serial number located on the bottom of the bike and keep it in a secure location.

SERIAL NUMBER: _____

NAME: _____

DATE OF PURCHASE: _____